

Conflict Resolution (Certificate) Assessment Alignment Matrix

| SLO/Required Courses/Experiences | FSHS 531 | FSHS 532 | FSHS 533 | FSHS 534 | FSHS 535 | PRE-TEST Survey Beginning of FSHS 531/751 | POST-TEST* Survey Completion of 12 credit hours |
|--|----------|----------|----------|----------|----------|---|--|
| Conflict Resolution SLO's | | | | | | | |
| Communication –effective skills and application | X, A | X | X | X | X | X, A | A |
| Conflict Analysis – identify sources of interpersonal, organizational, culturally-based and violence related conflicts at the micro and macro levels and utilize into dispute system design | X, A | X | X | X | X | X, A | A |
| Conflict Theory and Content – integrate principles, theories, and models and have understanding of structured alternative conflict resolution approaches | X, A | X | X | X | X | X, A | A |
| Application – apply multi-dimensional processes of conflict resolution to real world domains | X, A | X | X | X | X | X, A | A |
| Ethical Principles – Kansas Judicial Branch Rules and ethical standards for mediation | X, A | | | X | X | X, A | A |
| K-State University SLO's | | | | | | | |
| Knowledge – disciplinary & broad general education | X, A | X | X | X | X | X, A | A |
| Critical Thinking – problem-solving/information literacy | X, A | X | X | X | X | X, A | A |
| Communication – written and spoken | X, A | X | X | X | X | X, A | A |
| Diversity – understand and skills for diverse social world | X, A | X | X | X | X | X, A | A |
| Academic Professional Integrity – ethical standards of discipline | X, A | | | X | X | X, A | A |

Place an “X” for courses or experiences in which students have the opportunity to learn the outcome.

Place an “A” for courses or experiences in which student performance is used for program level assessment of the outcome.

*Program Coordinator/Instructor will administer the post-test after the student’s last conflict resolution course, and before the final documents to the Registrar’s Office for creating the Certificate and entering the award on the student’s transcript.